

# APS

## ADVANCED PROGRAM SUPPORT



Photo courtesy of the U.S. Air Force.

## INDUSTRY LEADING OPERATIONS AND MAINTENANCE SUPPORT OF LEONARDO DRS AND INDUSTRY PARTNER SYSTEMS AND TECHNOLOGIES

The Leonardo DRS Advanced Program Support (APS) team consists of highly skilled and expeditionary Field Service Representatives (FSR) and Advanced Program Engineers (APEs) who are recognized experts in specialized integrations, Contractor Logistics Support (CLS), and O&M support.

The majority of our **APS team personnel are veteran SOF operators and maintainers committed to providing timely Continental U.S. (CONUS) and Outside Continental U.S. (OCONUS) on-site support** to Leonardo DRS customers world-wide. Our team of “embedded” expeditionary experts are ready to respond to short-notice deployments and seamlessly integrate with, and operate alongside our SOF customers in austere forward operating locations.

Additional Original Equipment Manufacturer (OEM) reach-back from world-class Leonardo DRS technical engineering resources will provide unrivalled system engineering services and procurement support for new and replacement equipment.



**Our areas of expertise include operations and maintenance (O&M) support, air/ground/naval platform integration, and aircrew/operator and maintainer training.**

**APS is an industry pioneer and introduced the first airborne mission networking systems on Air Force Special Operations and Combat Rescue fleets.** The APS team’s capability to successfully provide unrivalled CLS for specialized and sensitive systems can be verified through feedback from the supported SOF aircrew, maintenance personnel, and squadron leadership.



# ADVANCED PROGRAM SUPPORT

## APS IS A UNIQUELY DIFFERENT WORLD-WIDE, O&M PROVIDER

The Leonardo APS team is responsible for supporting, engineering, designing, installing, operating, and training across the full spectrum of airborne, ground, & naval platforms - and even body worn gear. Specialized ISR, mission networking data links and electronic warfare (EW) systems are our specialty. We are results oriented professionals with hands-on expert level experience. Leonardo DRS APS personnel are proficient with commercial and Government software suites and maintain DoD 8570 IAT Level II certifications.

Leonardo DRS APS teams are well versed in operating from remote austere locations and combat zones. We utilize the Synchronized Pre-deployment and Operational Tracker (SPOT) database, Letters of Agreement (LOA), Theater Business Clearance (TBC), can travel via approved commercial and Government routes, and are registered as an approved contractor at deployed locations.



## AREAS OF EXPERTISE

### CONUS / OCONUS Support

- System / Sensor Installation
- Operation & Maintenance

### Specialized Services

- Collection QA
- Data Analysis
- Mission Planning
- Sensor Refurbishment

### Engineering

- Reach-back Support
- Anomaly Resolution
- Availability / Obsolescence
- Configuration Management

### Logistics

- Contractor Logistics Support
- Spares, Staging GFE storage
- Obsolescence Management
- Consumable Supply Chain

### Quality Assurance / Process Control P3I

- Standard Operating Procedures
- Safety
- Documentation and Training Mission Metrics
- Mission Metrics
- Continuous Improvement
- Operation Effectiveness



## CUSTOMER TESTIMONIAL

"I've had the pleasure and honor of working with DRS during ongoing contingency operations. Not only were their services essential to our mission success, their work ethic, professionalism and dedication to excellence was exemplary! Each individual showed initiative in ensuring that our systems and capabilities were always maximized and worked extremely flexible schedules in excess of 14 hour work days, 7 days a week. Further, during escalation to combat operations, their patriotism and understanding of our mission added whatever it took to get the job done and the extra unwritten/unspoken element that made them a part of our team...honorary squadron members for life! There aren't enough words that describe our extreme satisfaction with the job well done and ongoing that DRS Advanced Program Support Engineers provide! They deserve the highest recognition." - Deployed squadron Commander

### Airborne & Intelligence Systems

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